



RAK Medical & Health Sciences University

IT : SERVICES & RESOURCES @ A GLANCE.



Welcome to RAKMHSU,

IT Dept. at your Service to help you excel in your Academic goals.

Wish you the very best in your future endeavors.

These are the privileges, we offer to our Students

- ◆ High Speed Internet facility - **500 MB** Broadband in addition to Internet Leased Line.
- ◆ Computer lab with latest configuration Desktops loaded with Academic Simulator Applications.
- ◆ Dedicated Internet Browsing center in the Library with Print Control System.
- ◆ Wi-Fi Connectivity all over the Campus.
- ◆ Dedicated Online Examination Center with more than 210 Systems.
- ◆ E-Mail Account under University domain Name : **@rakmhsu.ac.ae**
- ◆ RoboCampus University Management System to view **Attendance, Marks, Fee, Time Table.....etc**

How to Access IT Services & Resources ?

University IT Services are linked with University website : www.rakmhsu.ac.ae

- ◆ RoboCampus UMS - Student portal.
- ◆ E-Mail Service.
- ◆ Online E-Resources can be accessible from Single Sign On [SSO]
- ◆ IT Enabled Services Manual & Support Center Details.



Steps :

- ◆ Open University website in **Mozilla Firefox**.
- ◆ Click on IT - Services in the Menu.
- ◆ Click on the desired IT Enabled service.
- ◆ Provide **login** credentials to access the System.



RoboCampus University Management System [UMS]

- ◆ Student can view below mentioned updates about their Academics online from anywhere round the clock in their dedicated - **Student Portal**.
- ◆ **Time Table** : Faculty, course and session details.
- ◆ **Attendance** : Percentage with reference to Academic Year & Semester / Date Range.
- ◆ **Marks** : Reference to Academic Year & Semester.
- ◆ **LMS** : Download Study Materials.
- ◆ **Academic Advising** : Advisor & Advising details.
- ◆ **Fee Details** : Fee Paid history.
- ◆ **Announcement & Notifications**.

Note : All the previous Academic year information will be available in the UMS.



University E-Mail Services

- ◆ E-Mail Account under University Domain : **@rakmhsu.ac.ae**
- ◆ Email can be accessible from anywhere, any device round the clock.

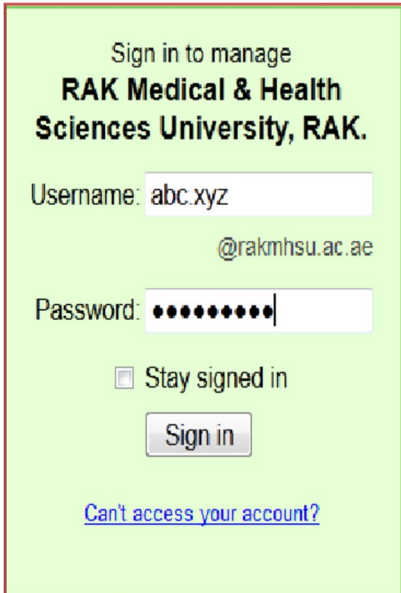
Features :

- ◆ Mailbox Size: Up to **30GB**.
- ◆ Attachment : Up to **25MB**.
- ◆ Smartphone : Support most of the Hand held devices.
- ◆ Other Services: Document sharing [Drive], Forms for data collection, Email Grouping.

Email Group: Can be used to send common Emails to the particular Year / Semester, Program, College to the desired email group by the Sender.

Example:

- ⇒ MBBS Year 1 Students : **mbbs.year1@rakmhsu.ac.ae**
- ⇒ RAKCOPS Faculty: **faculty.rakcops@rakmhsu.ac.ae**



Sign in to manage
**RAK Medical & Health
Sciences University, RAK.**

Username: abc.xyz
@rakmhsu.ac.ae

Password: ●●●●●●●●

Stay signed in

[Can't access your account?](#)

How to access University Wireless [Wi-Fi] Services ?

- ⇒ Please connect **Student** Wireless SSID / Wi-Fi Network & Enter Password.
- ⇒ **Do Not share** login credentials.
- ⇒ To **improve Wi-Fi speed**, please turn Off & On Wi-Fi connection in your mobile to have better connectivity from the nearest Wi-Fi Access Point.



IT : BEST PRACTICES

- ⇒ **Use complex passwords** — Minimum 8 characters with Alpha Numerical combinations.
- ⇒ **Avoid** default or guessable passwords.
- ⇒ **Lock the system**, when you are away and logout from the services after usage without fail.
- ⇒ **DO NOT** share your Password.
- ⇒ **Install licensed** Applications / software and do windows / IOS update regularly.
- ⇒ **Scan for Virus** before downloading any documents or usage of any external storage device.
- ⇒ **DO NOT** click on hyperlinks in any unknown websites or E-Mails.
- ⇒ **Do NOT** install unnecessary software specially from unknown / suspicious website.
- ⇒ Inform IT Department, if you found misuse of any IT Resources.

Contact IT Support Center.

Contact IT Department for any IT related issues and support if required.

Room No. : 122

Tel. No.: 07 2043129,

E-Mail: it.support@rakmhsu.ac.ae



IT Department.

WE WILL BE HAPPY TO HAVE YOUR VALUABLE FEEDBACK