RAK Medical & Health Sciences University
IT : SERVICES & RESOURCES @ A GLANCE.

Welcome to RAKMHSU,

IT Dept. at your Service to help you excel in your Academic goals.

Wish You The Very Best In Your Future Endeavors.

These are the privileges, we offer to our Students

- High Speed Dual internet connection - **500 Mbps** in addition to Internet Leased Line.
- Computer lab with latest configuration Desktops loaded with required Applications.
- Dedicated Internet Browsing center in Central Library with Print Control System.
- Wi-Fi Connectivity all over the Campus.
- Dedicated Online Examination Center with 210 Desktops.
- E-Mail Account under University domain name : **@rakmhsu.ac.ae**
- RoboCampus University Management System to view **Attendance, Marks, Fee, Time Table, etc.**

How to Access IT Services & Resources ?

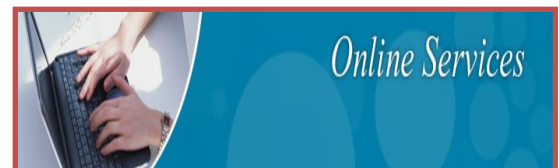**University IT Services are linked with University website : www.rakmhsu.ac.ae**

Steps :

- Open University website in **Mozilla Firefox**.
- Click on IT - Services in the Menu.
- Click on the desired **IT** Enabled service.
- Provide **login** credentials to access the System.
- RoboCampus UMS - Student portal.
- E-Mail Service.
- Online E-Resources can be accessible from Single Sign On [SSO]
- IT Enabled Services Manual & Support Center Details.

IT Services

Email Services | University Management System | Online Service | Contact IT

RoboCampus University Management System [UMS]

- **Student can view below mentioned updates about their Academics online from anywhere round the clock in their dedicated - Student Portal.**
- **Time Table :** Faculty, course and session details.
- **Attendance :** Percentage with reference to Academic Year & Semester / Date Range.
- **Marks** : Reference to Academic Year & Semester.
- **LMS :** Download Study Materials.
- **Academic Advising** : Advisor & Advising details.
- **Fee Details :** Fee Paid history.
- Learning Outcomes : Learning Outcome .
- **Announcement & Notifications.**

Online Services

> **Note :** All the previous Academic year information will be available in the UMS.

University E-Mail Services

- ♦ E-Mail Account under University Domain : **@rakmhsu.ac.ae**
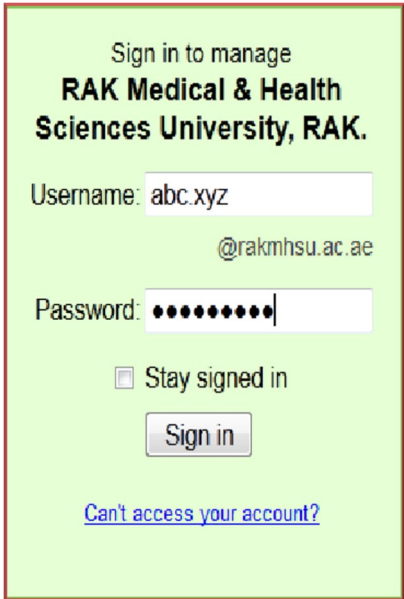- ♦ Email can be accessible from anywhere, any device round the clock.

Features :

- ♦ Mailbox Size: Up to **30GB.**
- ♦ Attachment : Up to **25MB.**
- ♦ Smartphone **:** Mobile APP's
- ♦ Other Services: Document sharing [Drive], Forms for data collection, Email Grouping.

Email Group: Can be used to send common Emails to the particular Year / Semester, Program, College …. to the desired email group by the Sender.

Example:

⇒ MD Year 1 Students : md.year1@rakmhsu.ac.ae

⇒ BPharm Year 1 Students : bpharm.year1@rakmhsu.ac.ae

Sign in to manage
RAK Medical & Health Sciences University, RAK.

Username: abc.xyz
@rakmhsu.ac.ae

Password: ●●●●●●●●●|

☐ Stay signed in

Sign in

Can't access your account?

How to access University Wireless [Wi-Fi] Services ?

⇒ Please connect **Student** Wireless SSID / Wi-Fi Network & Enter Password.

⇒ **Do Not share** login credentials.

⇒ To **improve Wi-Fi speed**, please turn Off & On Wi-Fi connection in your mobile to have better connectivity from the nearest Wi-Fi Access Point.

IT : BEST PRACTICES

⇒ Use complex passwords — Minimum 8 characters with Alpha Numerical combinations.
⇒ Enable 2-Step Verification.
⇒ Avoid default or guessable passwords.
⇒ Lock the system, when you are away and logout from the services after usage without fail.
⇒ **DO NOT** share your Password.
⇒ Install licensed Applications / software and do windows / IOS update regularly.
⇒ Scan for Virus before downloading any documents or usage of any external storage device.
⇒ **DO NOT** click on hyperlinks in any unknown websites or E-Mails.
⇒ **Do NOT** install software specifically from unknown website.
⇒ Inform IT Department, if you found misusage of any IT Systems

Contact IT Support Center.

Contact IT Department for any IT related issues and support if required.

Room No. : 122

Tel. No.: 07 2043129,

E-Mail: it.support@rakmhsu.ac.ae

IT Department.

WE WILL BE HAPPY TO HAVE YOUR VALUABLE FEEDBACK